

QUALITY POLICY STATEMENT

At AHAVA Energy Services Limited, an indigenous Oil, Gas and Energy services company registered in Nigeria we are committed to ensuring that, quality of goods and services delivered are of the highest standard at all times conforming to local and international standards and satisfying client's needs or contractual requirements.

AHAVA Energy Services Limited objectives are:

- ❑ To continue to meet in full the requirements of the client.
- ❑ To reduce waste and loss.
- ❑ To carry out all our activities within our environmental policy guidelines, thus helping to ensure a sustainable environment for the benefit of the community.
- ❑ To continually identify improvements to existing working practices.
- ❑ To develop a full understanding of the needs of our customers.
- ❑ To work in close co-operation with clients, customers, suppliers, and sub-contractors to provide the right quality work and service, the first time.
- ❑ To actively seek customer feedback and to use this as a format for continuous assessment and improvement.
- ❑ To develop the potential of our employees to ensure all members of staff are capable of undertaking work required in a safe and responsible manner, in accordance with the company's health and safety and environmental policies.

In pursuance of the above objectives, AHAVA Energy Services Limited ensures that;

- ❑ The best, skilled and qualified personnel is engaged for the execution of her works and services and continuously monitored and supervised for the effective performance of Quality management system, structured to meet the requirements defined in ISO 9001.
- ❑ Utmost importance shall be given to conform to international and local acceptable quality standards, which is intended to sustain AHAVA Energy Services Limited in the competitive market.

- ❑ The management of AESL provides services and products, which are in conformity with ISO 9001 standard and to client's contractual requirements. To fulfill these objectives, the company has decided to adopt the quality assurance system and program.
- ❑ All personnel of AESL operates in strict accordance with the quality system, performing their tasks correctly and contributing to the application and continued improvement of the quality management system. The Managing Director has the overall responsibility for ensuring that all personnel in the company are fully aware of the company's quality policy and their individual responsibilities as defined by the company.

The company's policy remains as follows;

All activities by individuals or teams will be planned and executed in such a way that client's requirements, as well as AHAVA Energy Services Limited business objectives, are met efficiently and cost-effectively.

Our approach at AHAVA Energy Services Limited approach entails listening to our clients and customers and to openly discuss the individual requirements of every contract, thus ensuring that our clients remain fully satisfied with our service delivery. With each project we undertake, a quality plan is implemented, encompassing control measures that ensure the client's requirement is met, within the specified time, and in line with the budget.

We at AESL endeavor to work as a committed team in a spirit of co-operation with the client and their customers. AHAVA Energy Services Limited management and supervisory staff have the authority to make decisions, within the scope of their responsibilities, and is charged with working in accordance with the documented procedures.